**MINUTES OF PPG MEETING 22-10-24 VENUE: Number 65.**

**PPG Members Present**

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| RR (Chair) | TM (vice-chair 2) |
| DT (Vice Chair) | BH (secretary) |
| RER (Treasurer) | HW Apologies |
| JW Apologies | JR |
| PR (TMG) | BR |
| AW Apologies | MC |
| MW Apologies | PN |
| MK  Jo | SP |
| CBJ | PP Apologies |
| HO (Associate member, Wellbeing Officer, Nailsea Town Council) | Dr RM (Partner TMG) |

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| 1 | **Membership and Attendance**  Apologies and those not present: See list above.  We welcomed Dr Rachel McGivern, Partner, Backwell Medical Centre. Also welcomed Joseph Kirkland, previous member on PPG |
| 2 | **Minutes from previous meeting**  Taken as read.  Matters Outstanding:   * Schools liaison (PR) ongoing * Screen in Backwell surgery(PR) to be progressed * Transport issues. RR resolved |
| 3 | **Treasurers Report.**  Account Balance: £1366.65  Designated funds: £1172.51  Non designated funds: £194.14.  NDF depleted by work on suggestion boxes and display but as there are now no room hire costs, this should be adequate.  End of year accounts: PR reported that TMG accounts person should return in time to sign off the Accounts; if not then TMG would ask their accountancy company to complete |
| 4 | **TMG Input**  Dr McGivern has been a GP for 10 years at Backwell and is now a partner there, sitting on the  Executive Board. She does 5 GP sessions per week.  **Other TMG** [**News:-**](News:-)  # F&F Feedback. October results not yet received.  PR said that she agreed that the move to using the NHS app could lead to a drop in the response rates but that the surgery was not concerned about this. All feedback is monitored. Whole data set cannot be shared as it would be difficult to separate comments from personal data; also comments can include details of GPs etc which it is not appropriate to share. They do examine the data for patterns, would share with PPG if appropriate and respond accordingly.  JR asked why only the 2023 F&F data is on the website; the 2024 data is being compiled and will be uploaded as soon as it is available.  **TMG** are happy to pay for NAPP subscription despite increased cost.  # RR reported that he and BH have agreed to meet with the Research lead at TMG ref improving patient participation in research. There was some discussion as to how TMG approach patients and this varies according to the research. BH attended the CPRD online event about how practices share information with the national patient data bank and protocols in place to protect data when sharing it with 3rd party researchers. The slides for this can be found here; <https://drive.google.com/file/d/12tvZFUmWwIAzZiJlMfL3B7Qqz3CUsWWp/view?usp=sharing> |
| 5 | **Events and Activities Progress / Health Issues**  **Wellbeing:** HO reported on progress.    **The Falls event** : very successful  **The Good Grief event:** only 15 people came to the hall which was disappointing, although HO set out a full array of publicity. 3 people approached organisations for further support. Feedback suggested that one or two speakers would have been welcome.  **Children’s Mental Health**: HO is in contact with wellbeing lead in Nailsea School and the plan is to hold the events in school to encourage higher participation. There was general agreement but concern that the HO’s scope did not include Backwell School, given the wider TMG/ PPG remit. This represents a tension between differing remits of NTC and PPG. MK pointed out that historically Backwell School has not been welcoming or participative in PPG initiatives. **BH sad she would contact BPC and a Backwell charity who could be supportive of trying to get this into Backwell school.**  There was a question as to whether there was a support group for parents of children with mental health issues.  **Paediatric first aid:** these groups are ongoing and are well booked up so far. Groups of 8, very hands on; 4 choking dummies and 4 CPR dummies are available.  **Chronic Illnesses:** HO reported that they have someone with a stoma bag who is keen to participate.  PN updated the group on progress on the **Stoma Care support group issue**. There will be a meeting on 30/10/24 at 17.00 at No 65 for people with stoma, or who care for people with stoma. 18 people have registered so far. There is no clinical input at the meeting; someone from NTC will be present.  **Cardiovascular Disease: DR SP** had raised this at last meeting as a focus. We looked at whether PPG input should be around exploring routes to ‘hard to reach’ people and / or holding appropriate events or activity to raise awareness. DR RM said she would be anxious not to overstimulate demand, overwhelming surgeries; however preventative measures such as this are very important and need to be addressed.  **Diabetes Club:** This is ongoing. Better attendance at the last meeting; the dietician attended. We have made good progress with the programme of professionals. HO and the team at NTC are helping with a logo and a poster.  **Fractures / Hips:** BH mentioned an article about increasing prevalence of hip fractures. MC said that there had been a link between fractures sustained in youth and hip fractures in later life. There is an initiative to research people with early fractures. |
| 6 | **Communications**  The summary of the September Minutes had been sent to the paper media organisations in time for publication in November issues. Short summaries and a link to the full minutes on the website have been posted onto online forums. **NB it is important that minutes are posted onto the TMG website.** |
| 8 | **AOB:**  # CBJ concerned that there are few younger people on the PPG and that we need a recruitment campaign. MK said that there was already a recruitment poster that had been designed some years ago. **MK to look in her papers; BH to investigate archived material.**  # Wellbeing at TMG: PR said it is the social prescribing team at TMG. It was suggested that they could point people to PPG as possible volunteering activity.  # Booking appointments online and ‘*response within 3 days’*. PR emphasised that this is a triage system and not for booking emergency appointments. It does allow you to book ahead with a chosen doctor.  # Strike action by GPs? PR said that this was an ongoing collective action with a focus on internal processes. No decision has yet been made. |
| 9 | **NEXT MEETING**: Tuesday 26th November.  **AT**: 7pm  **MEETING LOCATION**: No 65 High Street |