Minutes of PPG meeting - 2nd April 2014

Attendees: DP,BK, SOR, JW, CL, JF, JH Apologies: FC

- 1. BK welcomed everyone to the meeting.
- 2. Minutes from AGM accepted as accurate and correct.
- 3. DP has put the action plan following the survey on the website. A request for books has been placed in the surgery and DP reported that there is now a greater range of online bookable appointments. BK discussed the HSCIC which has been delayed until the Autumn. Many people have not yet received information through the post regarding it. Although anonymous, date of birth, postcode and gender will be available. Many people are wary of the security and who will have access to this information. Under the new GP contract the over 75's will have a named GP. This will not be difficult to arrange as the GP's have personal lists. SOR said there is still a deficit in the budget for North Somerset CCG. With the closure of Frenchay Hospital there are now less beds available in hospitals. Hospitals are now more likely to be used for diagnosis with the patient being managed out of hospital. The CCG has developed a 2 and 5 year plan which will be monitored by NHS England. Progression will be looked for at intervals which will be target driven.
- 4. Health Promotion Event- DP thanked CL and FC for helping at the event. Although not many patients attended the event those that did gave positive feedback. The event was notified to all patients with a registered email address. On another occasion it might be better advertised in the local papers, parish magazines, baby groups and through school newsletters.
- 5. North Somerset Community Services Consultation A joint meeting with Nailsea Family Practice, Long Ashton Patients and BNMG has been scheduled for 9th May at 1.30 pm at Tower House . North Somerset Community Partnership is the provider of healthcare services to the people of North Somerset, such as health visitors, district nursing and other services supporting people in their own homes. The current 4 year contract expires in March 2015. In August 2013 this contract was extended for a further year until 2016. In order to redesign services NSCP would like to engage with patients to develop services for North Somerset residents, this is an ideal opportunity for people in the area to influence service provision. If anyone would like to attend this meeting please advise DP by April 18th. DP will send another email out to PPG and PRG members.
- 6. Macmillan Partnership funding The Practice has applied for funding to allow the practice nurse Lorraine Martel the aim is to provide a service to patients post discharge from oncology. Lorraine has a background in oncology and completed a Macmillan course in 2012. BNMG has heard this week that they have been awarded the funding and can now progress in offering this service. This will enable LM to see patients one afternoon a week at the surgery. Room 8 at Backwell will be used for counselling and we will be able to promote the service using the Macmillan green logos. Dr O'Reilly said this was very prestige's for the practice as we will be the first practice in this area to offer such services.
- 7. Planning for Patient Education Event Following the Health Education event in March it was decided to postpone the scheduled event in May and to review later in the year, once the practice has more details regarding the new GP contract. It was wondered whether something could be added to a community event such as the monthly community market. JH will find out the market dates. DP felt it would be good to join with Nailsea Family

Practice with the next event. Janette said that she would obtain contact details of Mother/Baby groups. DP will speak with Carole Brook at Tower House to initiate working jointly.

8. Close of meeting – BK and DP thanked everyone for attending.

Date of next meeting: Wednesday 7th May at Brockway.