

HOW DO YOU GET IN TOUCH

The PPG Standing Committee can be contacted by any patient who wants to put forward ideas, comment on any proposals or offer any help and support, financially, practically or in any other way.

You can contact any of those on the Standing Committee by emailing ppg@gp-L81060.nhs.uk or by writing to them.

Please address any written communication via the Surgery (you can post or hand in directly to the Reception) and your letter will be forwarded appropriately.

You can find more information about the Patient Participation Group on the website [www:backwellnailseasurgery@nhs.uk](http://www.backwellnailseasurgery@nhs.uk) including PPG aims and objectives /TOR and any minutes the Standing Committee meetings as they have occurred

STANDING COMMITTEE DETAILS

The following members have agreed to form the first Standing Committee

Brian Kermish
Sarah Sullivan
Jo Hopkinson
Judith Wright
Christine Lee

Joe Sullivan
Stanley Carpenter
Diane Banks
Geoff Delmege

We currently have places on our committee, as of 01.09.14. Members recruited must reflect vacancies in each patient group. ??

You can email members of the Standing Committee at the following email address : ppg@gp-L81060.nhs.uk This is a generic address which will be received by all members of the Committee

BACKWELL AND NAILSEA MEDICAL GROUP



PPG/PRG Patient Participation Group Patient Reference Group

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WHO ARE WE

The Patient Participation Group (PPG) is a constitutionally formed body of registered patients of Backwell and Nailsea Medical Group. The four key aims of the PPG are:

1. To ensure that patients are involved in making decisions about their health care based on informed, professional medical advice that is supported by information on the range and quality of services available.
2. To contribute to the continuous improvement of services and health care.
3. To promote personal responsibility with respect to good health and the management of health needs.
4. To encourage effective communication and constructive dialogue between patients and health professionals in order to support improvements in health care.

The Practice aims to have a representative group that reflects our patient population within the community in both PPG and PRG Groups.

The Standing Committee of the PPG meets on a regular basis and gather ideas and suggestions from all other patients (PRG). This will enable them to work with the Practice to implement changes which the patients and/or the Practice want to put in place to achieve any and all of the key aims.

The PPG/PRG is a great way for the Practice to improve how it serves its patients – and also a great vehicle for patients to organise events and activities which support the Practice.

Of equal benefit will be patients having more opportunity to support each other with self help and mutual interest groups to add value and social aspects alongside their medical needs. These activities may be in working partnership with Nailsea Family Practice.

WHAT WE DO

Through questionnaires, personal contact, arranged meetings or activities, the PPG/PRG seeks to give practice patients and staff the opportunity to discuss topics of mutual interest in their Practice.

This means providing ways for patients to make positive suggestions about the Practice and its patients' healthcare and to encourage health education and self-help projects among patients to meet their needs and those of fellow patients.

The PPG/PRG can also act as a representative group that can be called upon to influence the local provision of Health and Social Care.

HOW CAN YOU TAKE PART

Every registered patient of the Practice is eligible to join the Patient Reference Group (PRG) or request to stand for the Patient Participation Group. Likewise, any member of the practice team can join in any meeting.

The PPG elects/nominates a Standing Committee who agree to attend not less than two thirds of the meetings. The Standing Committee runs the day-to-day matters of the group and organises full meetings – to be held at least four times a year plus an Annual General Meeting.

The PRG are patients unable to commit to attend meeting and actively participate, but are willing to be contacted for their views and opinions in support of the Practice and will be contacted via email or post.

The Standing Committee will publish the dates and venues for the PPG meetings – and also details of any activities being run. If you want to be part of this management group please get in touch with one of the Standing Committee for more information on their meetings.